

Research Article

Perceptions and Experiences of Survivors of Mount Semeru Eruption in Getting Health Services during Covid-19 Pandemic

Persepsi dan Pengalaman Penyintas Erupsi Gunung Semeru dalam Mendapatkan Pelayanan Kesehatan saat Pandemi Covid-19

Sri Soenarti¹, Aurick Yudha Nagara², Atma Gunawan³, Marshanda Shella Pramesta⁴, Fifi Afifatuz Zakiya⁵, Victoria Maya Kurniawati⁶

^{1,3}Department of Internal Medicine Faculty of Medicine Universitas Brawijaya Malang

²Department of Emergency Medicine Faculty of Medicine Universitas Brawijaya Malang

^{4,5,6}Nursing Science Program Faculty of Health Sciences Universitas Brawijaya Malang

ABSTRACT

Disaster events pose challenges for health workers in overcoming health problems in refugee camps. The eruption or hot clouds of Mount Semeru that occurred during the Covid-19 pandemic made sick survivors have to continue to receive health services, even though they were in refugee camps. Survivors' experiences in receiving health services and their illnesses varied widely. Perceptions of survivors in obtaining health services showed that most of them were well served and experienced a good referral system to higher-level hospitals. Home care was carried out by health workers to survivors after returning from refuges.

Keywords: Covid-19 pandemic, health service, perception, survivor, Semeru eruption

ABSTRAK

Kejadian bencana memberikan tantangan bagi tenaga kesehatan dalam mengatasi masalah kesehatan di tempat pengungsian. Kejadian erupsi atau awan panas guguran gunung semeru terjadi saat pandemi Covid-19 membuat warga penyintas erupsi yang sakit harus tetap menerima pelayanan kesehatan, meskipun berada di pengungsian. Pengalaman penyintas dalam menerima pelayanan kesehatan dan penyakitnya sangat bervariasi. Persepsi penyintas dalam memperoleh layanan kesehatan menunjukkan sebagian besar dilayani dengan baik, demikian juga sistem rujukan ke rumah sakit yang lebih tinggi dialami dengan baik. *Home care* dilakukan oleh tenaga kesehatan kepada penyintas sesudah kepulangan dari pengungsian.

Kata Kunci: Erupsi Semeru, pandemi Covid-19, pelayanan kesehatan, penyintas, persepsi

Correspondence: Sri Soenarti. Department of Internal Medicine Faculty of Medicine Universitas Brawijaya Malang, Jl. Veteran Malang 65145 Tel. +6281555725717 Email: sri_sunarti.fk@ub.ac.id

DOI: <http://dx.doi.org/10.21776/ub.jkb.2022.032.01.X>